

# User's Manual



Caterers Friend - Plate Warmer

Model number: TW 29

Brochure: 11/2011

















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## **General Information**

Dear Customer.

Thank you for buying a Caterers Friend product. Caterers Friend products combine the highest technical standards with practical comfort of usage for all commercial users. In addition, this product is very energy efficient and offers you the possibility to be ecologically-minded if used in a responsible way.

Please read the instructions carefully in order to avoid serious or possibly fatal injuries or damage and to guarantee the correct and safe operation. Should you pass this product on to third persons, this manual must also be handed over.

Your Caterers Friend Team.





Base Covering hood

### Safety Instructions

- The product must never be immersed in liquids and care should be taken that no liquids get into the product. The product should not be used in a damp atmosphere or outdoors. This may lead to electric shock. Should liquids inadvertently get into the product unplug it immediately and have it tested or repaired by qualified service personnel.
- Never use the product near water, e.g. bath tub, shower, sink or wash-basin, or in damp rooms e.g. cellars. The proximity to water represents a danger, even if the product is switched off.
- The product may only be used for the designated purpose. Should the product be used for a purpose other than that intended or be handled incorrectly no liability can be accepted for any damage caused.
- Incorrect usage and handling can lead to damage of the product and injuries to the user.
- Before connecting to the electricity supply, check that the correct power supply and voltage are available, as detailed on the product label.
- Only plug the product into a correctly installed power outlet with the correct mains voltage.
- Be careful not to over bend or trap the power cable.
- Always disconnect the power cord from the outlet by pulling on the plug. Never pull on the power cord itself.
- Never get hold of the product, power cord or plug with wet hands.
- Always unplug the product immediately after use. The product is only completely free of electricity if it is no longer attached to the power supply.
- Do not use the product to heat food, drinks or other fluids. There is a danger of electric shock. The product must only be used for the designated purpose.
- Remove the plug from the outlet if the product is not working correctly or before cleaning.





- If the power cord of the appliance should become damaged it must be replaced by the maker or the customer service or a suitably qualified person in order to avoid hazards.
- Should the product be dropped or damaged, do not use it. Have the product tested or repaired by qualified service personnel.
- Do not disassemble the housing or try to repair it yourself. This could lead to hazards and the warranty will no longer be valid. Have the product repaired only by qualified service personnel.
- Do not place the product near heat sources and protect the power cord from damage.
- Never place the product near inflammable materials, liquids, gasses or directly under a power outlet. Always leave a minimum distance of one metre on all sides.
- Never cover the product when in use. Clean at regular intervals.
- Keep a sufficient distance away from the product so that hair or clothing cannot be drawn into the appliance.
- Ensure that the product is on a stable, flat, horizontal surface otherwise it might fall over and cause damage.
- No loose materials should be placed underneath the product when in use as these might be sucked into the air vents or block the flow of air.
- Never leave the product without surveillance when in use.
- Never allow children to use the product without supervision by an adult. Explain to the children the dangers which might occur when using the appliance.
- Never stick objects or fingers into the product through the openings.
- Observe the maximal carrying capacity of the product, as well as the maximal filling height and the maximal plate diameter.
- The product will become hot when in use. Please observe the warning notices on the product and avoid contact with the hot areas. Ignoring the warnings can lead to injuries.
- Lay the power cord so that no-one walks on it or can trip over it.
- If an extension cord is used it must be suitable for the purpose otherwise it could lead to the cord and/or plug overheating.
- Children should be supervised to ensure that they do not play with the appliance.

## Designated Purpose

The product is only to be used to warm suitable plates. All the warnings and information contained in this manual must be observed, especially the safety instructions. Use for any other purpose is not allowed and can lead to damage or even personal injuries. Caterers Friend GmbH will accept no liability for damage caused by improper use.

## **Operating Instructions**

- Remove the base and the covering hood from the transport packaging.
- Check that the switch on the base is set at o. If not move it to o.
- Place the base with its eight supporting feet on a stable, flat surface.
- Make sure that there are no loose items underneath the base which might hinder the free flow of air through the base.
- Place suitable plates on the base. They should be centred so that they sit in the depression on the top of the base (see photo).
- Place the covering hood over the plates and the base, so that it touches the lower edge of the base. Observe the maximal diameter of the plates and the maximum filling height. The covering hood should sit directly on the base, thus forming a closed unit, in order to produce the optimal conditions for warm air circulation within the appliance.
- Put the plug into a suitable power outlet.
- Turn on the appliance using the switch.
- The appliance produces a soft whirring sound and warm air is blown out of the openings at the top of the covering hood.
  - The appliance runs at full power for about 40 minutes and then switches automatically into an
- energy-saving mode to keep the plates at a consistent temperature. Please check that the diameter of the plates is not too large and that the stack of dishes does not close off the openings at the top of the covering hood so that optimal conditions are created to
- warm the plates. After use, turn off the appliance using the switch and pull the plug out of the power outlet.
- Return the base and the covering hood to the transport packaging.

#### Tip:

If you wish to warm large numbers of plates, switch the appliance off for one about minute each time it is filled. The appliance is then automatically set again to full power.

## Cleaning and care

- Always read and obey the safety warnings.
- Pull out the plug and wait until the product has cooled down completely.
- Wipe the product with a soft, damp cloth and use only mild detergents.
- Never use abrasive or aggressive detergents or cleaning pads.
- Store the appliance in a safe place out of the reach of children.







#### Technical details

Power supply:  $230 \text{ V} \sim 50 \text{ Hz}$ 

Watt capacity: 850 W

Carrying capacity of the base: max. 20 kg
Plate diameter: max. 29 cm

#### **Environmental Note**

This product must not be discarded as general household waste. Instead it should be handed over to the applicable collection point for the recycling of electrical and electronic equipment. This is indicated by the symbol on the product, the packaging or in the user's manual.

The materials can be recycled according to their markings. By disposing of this product correctly you will help prevent potential negative consequences for the environment, which would otherwise be caused by inappropriate waste handling of this product.

Please ask your local authority for details of the recycling points or contact Caterers Friend Service:

Caterers Friend Service: info@warmerteller.de

## Warranty and Service



Dear Customer.

Thank you for buying one of our products.

Our products undergo stringent quality controls before leaving our premises. However, should the product be damaged in any way, either during production or in transport, please get in touch with Caterers Friend Service:

Caterers Friend Service: info@warmerteller.de

In addition to your statutory rights as a consumer we offer a warranty period of 12 months on this product, beginning with the date of purchase. During this period all material or manufacturing faults will either be repaired or you will be sent a

replacement article. Faults which are attributable to misuse of the product, repairs by unauthorized persons or technical alterations to the product are not covered by this warranty.



## Conformity Notice and Manufacturer

Caterers Friend GmbH & Co. KG Am Hakentempel 39 49186 Bad Iburg Germany

declare that this product conforms to the following norms and guidelines:

DIN EN 60355 - I

DIN EN 60355 - 2 - 49

2006 / 95 / EG

2004 / 108 / EG

2002 / 96 / EG

2002 / 95 / EG

Model number: TW29

Bad Iburg, 16th December 2010 Dietrich Lampe, Managing Director

Trade Mark: Meister Lampes Warmer Teller Manufacturer: Alexianer Service Betriebe (74316)

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